

PTO/SB/08a/b (08-03)

Approved for use through 07/31/2006. OMB 0651-0031

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Substitute for form 1449A/B/PTO				Complete If Known	
				Application Number	10/822,299-Conf.#2079
				Filing Date	April 8, 2004
				First Named Inventor	L. Richard DEARDURFF et al.
				Art Unit	1732 1722
				Examiner Name	Monica Huson T. Nguyen
Sheet	1	of	1	Attorney Docket Number	29953-209709

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Knd Code <sup>2</sup> (if known)			
TN	AA	US-6,416,312-B1	07-09-2002	Heinz O. GONSER et al.	
TN	AB	US-5,670,100-A	09-23-1997	Keith W. INGRAM	
TN	AC	US-5,225,132-A	07-06-1993	Richard C. FARINA	

FOREIGN PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Country Code <sup>3</sup> -Number <sup>4</sup> -Knd Code <sup>5</sup> (if known)			
TN	BA	EP-0 280 190-A2	08-31-1988	Krupp Corpoplast Maschinenbau GmbH	
TN	BB	FR-1 324 471-A	04-19-1963	Karl MAGERLE	
TN	BC	EP-1 273 417-A2	01-08-2003	Owens-Illinois Closure Inc.	

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>1</sup>Applicant's unique citation designation number (optional). <sup>2</sup>See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup>Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup>For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup>Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>6</sup>Applicant is to place a check mark here if English language Translation is attached.

NON PATENT LITERATURE DOCUMENTS					
Examiner Initials	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			T <sup>6</sup>

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup>Applicant's unique citation designation number (optional). <sup>2</sup>Applicant is to place a check mark here if English language Translation is attached.  
JRB/CMS/cdw-706954

Examiner Signature	<i>Muy</i>	Date Considered	7/19/07
--------------------	------------	-----------------	---------

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Substitute for form 1449/PTO

# INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet 1 of 5

**Complete if Known**

Application Number	N/A 107822,299
Filing Date	4/8/04
First Named Inventor	J. Robert Deardurff
Art Unit	N/A 1722
Examiner Name	N/A T. Nguyen

Attorney Docket Number OI 18282

**U. S. PATENT DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> ( <i>if known</i> )			
TN	1	US- 3743469	07-03-1973	Gibbons	
	2	US- 4018860	04-19-1977	Farrell	
	3	US- 4019849	04-26-1977	Farrell	
	4	US- 4059383	11-22-1977	Tsutsumi	
	5	US- 4133625	01-09-1979	Kellermann et al	
	6	US- 4151243	4/24/1979	Allen	
	7	US- 4212605	7/15/1980	MacMillan	
	8	US- 4330257	5/18/1982	Rees et al	
	9	US- 4372738	2/8/1983	Black et al	
	10	US- 4403810	9/13/1983	Bieneck	
	11	US- 4515544	5/7/1985	Boehm et al	
	12	US- 4529372	7/16/1985	Saumsiegle	
	13	US- 4640673	2/3/1987	Takeda et al	
	14	US- 4650412	3/17/1987	Windstrup et al	
	15	US- 4660801	4-28-1987	Schad	
	16	US- 4693679	9-15-1987	Marth	
	17	US- 4737093	4-12-1988	Hori et al	
	18	US- 4755125	7-5-1988	Takeda et al	
TN	19	US- 4759708	7-26-1988	Hestehave et al	

**FOREIGN PATENT DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup> -Number <sup>4</sup> -Kind Code <sup>5</sup> ( <i>if known</i> )				
TN	89	JP 358173612A	10-12-1982	Murayama et al		
	90	EP000158031A1	10-16-1985	Urbanek et al		
	91	JP 360245517A	12-05-1985	Takeda et al		
	92	EP000265750A2	05-04-1988	Wohlrab		
	93	JP 401262108A	10-19-1989	Murayama		
TN	94	JP 401241419A	09-26-1989	Nokawa		

Examiner Signature		Date Considered	7/9/07
--------------------	---	-----------------	--------

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>1</sup>Applicant's unique citation designation number (optional). <sup>2</sup>See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup>Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup>For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup>Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>6</sup>Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Substitute for form 1449/PTO

**Complete If Known****INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

Sheet 2 of 5

Application Number	N/A	107822,299
Filing Date		4/8/04
First Named Inventor	L. Robert Deardurff	
Art Unit	N/A	1792
Examiner Name	N/A	T. Nguyen

Attorney Docket Number OI 18282

U. S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)	MM-DD-YYYY		
TN	20	US- 4824351	4-25-1989	Ramsey	
	21	US- 4834642	5-30-1989	Voss et al	
	22	US- 4871507	10-3-1989	Ajmera	
	23	US- 4986944	1-22-1991	Bertschi	
	24	US- 5035594	7-30-1991	Murayama et al	
	25	US- 5064366	11-12-1991	Voss	
	26	US- 5071339	12-10-1991	Murayama et al	
	27	US- 5114335	5-19-1992	Tinsley	
	28	US- 5118273	6-2-1992	Murayama	
	29	US- 5371518	12-6-1994	Sasaki et al	
	30	US- 5407344	4-18-1995	Rombalski, Jr. et al	
	31	US- 5433916	7-18-1995	Budzynski et al	
	32	US- 5478512	12-26-1995	Miller et al	
	33	US- 5498150	3-12-1996	Check	
	34	US- 5529483	6-25-1996	Abe et al	
	35	US- 5554327	9-10-1996	Ingram et al	
	36	US- 5556648	9-17-1996	Budzynski et al	
	37	US- 5603964	2-18-1997	Rote et al	
TN	38	US- 5662856	9-2-1997	Wunderlich	

FOREIGN PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear
		Country Code <sup>3</sup> -Number <sup>4</sup> -Kind Code <sup>5</sup> (if known)	MM-DD-YYYY		T <sup>6</sup>
TN	95	EP 0 362 395	04-11-1990	Fanuc LTD	
TN	96	EP 0 529 938 A2	03-03-1993	Brown et al	
TN	97	JP 405345339A	12-27-1993	Fujikawa	
TN	98	JP 405345340A	12-27-1993	Fujikawa	

Examiner Signature		Date Considered	7/09/07
--------------------	---	-----------------	---------

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>1</sup>Applicant's unique citation designation number (optional). <sup>2</sup>See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup>Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup>For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup>Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>6</sup>Applicant is to place a check mark here if English language Translation is attached.

This collection of Information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.

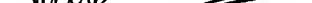
**Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.**

Substitute for form 1449/PTO		<b>Complete if Known</b>	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> <i>(Use as many sheets as necessary)</i>		Application Number	N/A 107822,299
		Filing Date	4/8/04
		First Named Inventor	L. Robert Deardurff
		Art Unit	N/A 1722
		Examiner Name	N/A T. Nguyen
		Attorney Docket Number	OI 18282
Sheet	3	of	5

**U. S. PATENT DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> ( <i>If known</i> )			
TN	39	US- 5670100	9-23-1997	Ingram	
	40	US- 5770130	6-23-1998	Ingram et al	
	41	US- 5866177	2-2-1999	Ingram	
	42	US- 5922372	7-13-1999	Schad	
	43	US- 5932155	8-3-1999	Ingram	
	44	US- 5935621	8-10-1999	Gellert et al	
	45	US- 5989007	11-23-1999	Ingram et al	
	46	US- 6042754	3-28-2000	Yang et al	
	47	US- 6074583	6-13-2000	Ingram	
	48	US- 6077067	6-20-2000	Gellert	
	49	US- 6079972	6-27-2000	Gellert	
	50	US- 6085552	7-11-2000	Voisine et al	
	51	US- 6123880	9-26-2000	Ingram	
	52	US- 6171541 B1	1-9-2001	Neter et al	
	53	US- 6179606 B1	1-30-2001	Muller	
	54	US- 6217818 B1	4-17-2001	Collette et al	
	55	US- 6248281 B1	6-19-2001	Abe et al	
	56	US- 2001/0005063 A1	6-28-2001	Neter	
TN	57	US- 6276922 B1	8-21-2001	Huston et al	

## **FOREIGN PATENT DOCUMENTS**

Examiner Signature		Date Considered	07/09/07
--------------------	---	-----------------	----------

<sup>1</sup>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>2</sup>Applicant's unique citation designation number (optional). <sup>3</sup>See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>4</sup>Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>5</sup>For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>6</sup>Kind of document by appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>7</sup>Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.

**Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.**

Substitute for form 1449/PTO		Complete if Known	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> <i>(Use as many sheets as necessary)</i>		Application Number	N/A 10/822,299
		Filing Date	4/8/04
		First Named Inventor	L. Robert Deardurff
		Art Unit	N/A 1722
		Examiner Name	N/A T. Nguyen
		Attorney Docket Number	OI 18282
Sheet	4	of	5

## **INFORMATION DISCLOSURE STATEMENT BY APPLICANT**

*(Use as many sheets as necessary)*

Sheet 4 of 5

Complete if Known	
Application Number	N/A 10/822,299
Filing Date	4/8/04
First Named Inventor	L. Robert Deardurff
Art Unit	N/A 1722
Examiner Name	N/A T. Nguyen
Attorney Docket Number	OI 18282

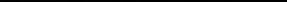
---

**U. S. PATENT DOCUMENTS**

---

Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
TN	58	US- 6299428 B1	10-9-2001	Ingram	
	59	US- 2001/0051194 A1	12-13-2001	Yoda et al	
	60	US- 6332770 B1	12-25-2001	Oueslati et al	
	61	US- 6349838 B1	2-26-2002	Saito et al	
	62	US- 2002/0025356 A1	2-28-2002	Ingram	
	63	US- 2002/0028265 A1	3-7-2002	Oueslati et al	
	64	US- 6368094 B1	4-9-2002	Dennis et al	
	65	US- 2002/0053760 A1	5-9-2002	Boyd et al	
	66	US- 2002/0076462 A1	6-20-2002	Boyd et al	
	67	US- 6422854 B1	7-23-2002	Dennis et al	
	68	US- 2002/0098310 A1	7-25-2002	Kikuchi et al	
	69	US- 6425752 B1	7-30-2002	Check	
	70	US- 2002/0106420 A1	8-8-2002	Vandenberg	
	71	US- RE 37827 E	9-3-2002	Schad	
	72	US- 6461556 B2	10-8-2002	Neter	
	73	US- 2002/0160076 A1	10-31-2002	Kubota et al	
	74	US- 6478568 B2	11-12-2002	Ingram	
	75	US- 6485669 B1	11-26-2002	Boyd et al	
TN	76	US- 6485670 B1	11-26-2002	Boyd et al	

## **FOREIGN PATENT DOCUMENTS**

Examiner Signature		Date Considered	7/9/07
-----------------------	---	--------------------	--------

<sup>1</sup>EXAMINER: Initial if reference considered. Whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>2</sup>Applicant's unique citation designation number (optional). <sup>3</sup>See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>4</sup>Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>5</sup>For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>6</sup>Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>7</sup>Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Substitute for form 1449/PTO

## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet 5

of 5

**Complete If Known**

Application Number	N/A 10/822,299
Filing Date	4/8/04
First Named Inventor	L. Robert Deardurff
Art Unit	N/A 1722
Examiner Name	N/A T. Nguyen
Attorney Docket Number	OI 18282

**U. S. PATENT DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> ( <i>If known</i> )			
TN	77	US- 2002/0187217 A1	12-12-2002	McDonald et al	
	78	US- 6514451 B1	2-4-2003	Boyd et al	
	79	US- 6524091 B2	2-25-2003	Romi	
	80	US- 2003/0064128 A1	4-3-2003	Byrnes	
	81	US- 6558598 B2	5-6-2003	Neter et al	
	82	US- 6558145 B2	5-6-2003	Wieder	
	83	US- 6572812 B2	6-3-2003	Collette et al	
	84	US- 6602065 B1	8-5-2003	Ingram	
	85	US- 6613262 B1	9-2-2003	Arend	
	86	US- 2003/0180410 A1	9-25-2003	Priest	
	87	US- RE 38265 E	10-7-2003	Gellert et al	
TN	88	US- 2003/0190385 A1	10-9-2003	Niese	
		US-			

**FOREIGN PATENT DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup> -Number <sup>4</sup> -Kind Code <sup>5</sup> ( <i>If known</i> )				

Examiner Signature

Date Considered

7/9/07

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>1</sup>Applicant's unique citation designation number (optional). <sup>2</sup>See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup>Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup>For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup>Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>6</sup>Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.